



**maintel**<sup>®</sup>

# ICON Secure

Cloud-based security as-a-service

**icon**<sup>®</sup>  
Secure

## Keeping your internet traffic and business critical communications secure

The internet is critical to every business. Your employees, customers, partners and suppliers rely on it to communicate, collaborate and get things done. But securely connecting to the web has become increasingly difficult.

With the boom in social media, interactive webpages and the ever-growing number of web-based collaboration and business applications, how we use the web is evolving. Coupled with the rise in high profile cyber attacks hitting organisations across the board, IT managers are facing increasing pressure to ensure secure, robust, resilient systems that protect business and customer data and communications at every touchpoint.

Keeping your business secure in today's landscape presents a dual challenge: firefighting against ongoing security threats while keeping pace with the latest legislation and compliance issues affecting UK organisations.

With an increasing reliance on UC and networked tools, security breaches represent a major risk to your business and reputation.

Make no mistake – no business is immune as threats continue to become more sophisticated and targeted.

Avoid a costly-clean up and damaged reputation by getting the right security measures in place, today.

## Protecting your organisation from cybercrime with ICON Secure

Security is becoming a wider issue with an ever-growing perimeter.

With your company data often stored outside of your office walls, BYOD, the rise of cloud computing and more mobile devices, accessing your network security challenges becomes more difficult. So how do you find the time and knowledge to deal with them?

Maintel's ICON Secure is a fully managed, always-on security service delivered from the Maintel cloud, protecting you from cyber security threats including viruses, hacking, piracy and DDoS attacks.

Our industry-leading service provides a reliable, high quality security solution with guaranteed SLAs for a cost effective monthly fee.

Maintel's enterprise-level network security service ICON Secure incorporates a range of top-tier security features to prevent breaches or intrusion attempts on your business with an in depth, multi-layered approach.

Our always-on network security service maintains vigilance against attack, and seamlessly integrates into your environment to remove your day-to-day security burden.

Using our industry-leading expertise and selected security partners including Fortinet and Level 3, we address your security issues as part of a managed service, ensuring your organisation is safe 24/7/365 – and that you can focus on your day job.

## Our approach

### **Rely on our expertise so you can focus on your core business**

Managing network security can be difficult and time consuming. And while it's certainly a challenge to allocate the time and resources to tackling the issue, you can't afford not to.

Our fully managed ICON Secure solution defines your IT security governance and policies, implements them and enforces your security policy 24/7.

### **Use ICON Secure as your watchtower**

Our security capabilities stop attacks before they infiltrate your IT environment – you'll receive alerts and notifications 24 hours a day, seven days a week whenever a security event affects you.

Working in real-time enables you stay up-to-date with the latest threats, while our cyber-threat intelligence centre ensures you can quickly respond to the alerts that really matter.

ICON Secure also offers a DDoS protection service to mitigate the risk posed by highly sophisticated DDoS attacks.

### **Security, visibility and control**

Without the right security controls and measurements, your team will struggle to apply and monitor the KPIs that demonstrate how effective your security provisions are.

Our ICON Secure service features an easy-to-use portal which lets you directly control policy enforcement, update and deploy your security policies with ease and produce reports and KPIs on network security logging.

Analysing and manage a wide range of data including security events, network traffic, web content and email helps you to track the effectiveness of your security solution and better manage regulatory compliance.



## Why we're different

Our broad scope of security services range from basic security provisioning to highly sophisticated solutions, and help you:

- Ensure no security gaps or overlaps
- Untangle the mess created by multiple security solutions – simply pick and choose the services you require
- Relieve the burden on your team by leaning on our security experts
- Our learn, share and adapt approach: with an adaptive UTM framework, sharing threat footprints and adapting in real-time
- Our solutions are continually updated by our collective threat intelligence cloud service.

## ICON Secure features

ICON Secure is designed with industry-leading features to help IT teams meet wide-ranging security challenges – all delivered as a fully managed service by our security experts

### Clean pipe service

ICON Secure provides a real-time managed security service which sits between your enterprise network and the internet. It protects you from external threats and intellectual property leaks, providing secure remote access to your mobile workers.

It also helps to keep you compliant with your corporate content and access policies on web and applications – in fact, you can secure your entire environment and internet access with ICON Secure.

### A fully-managed solution

Adopting a managed security as-a-service solution means there's no need to purchase, deploy and refresh boxes, upgrade software, deploy patches or manage configurations – we handle all of this for you. Our service focuses on what really matters to you: protecting all internet traffic, all users and all devices.

Our flexible and scalable service can be adjusted based on your needs – whether it's on a bandwidth or a per-user basis, simply tell us your requirements and we'll adjust the service accordingly.

### Industry-leading features

ICON Secure boasts a number of standard features, along with the ability to pick and choose the specific services you require.

The foundation service includes:

- Internet connectivity, centrally delivered, with bandwidth from 1 Mbps to 400 Mbps
- Network firewall
- Site-to-site IPSEC VPN
- Management and reporting console.

Enhanced and custom features can include:

**DMZ:** host applications and control access to them from the public internet, while defending against external attacks.

**Intrusion prevention system service (IPS):** monitor, log, identify and block malicious network activity.

**Anti-virus and anti-malware gateway service:** protection from web-borne malware attacks with our signature-based antimalware engine, with full inbound/outbound file inspection.

**Anti-spam service:** inbound filtering engine that blocks spam and malware before it can clog your network.

**Safe search:** automated filter of illegal and offensive content.

**Web filtering and application control mechanism:** block access to harmful or inappropriate websites and applications, defend against phishing/pharming attacks, malware, spyware and objectionable content that can expose you to legal liability.

Identify and control applications on networks and endpoints regardless of port, protocol and IP address used.

### Maintel's ICON Secure helps you to:

- Manage increased network complexity and access types
- Reduce risk and downtime
- Enhance threat control and prevention
- Ease administrative overheads
- Identify specific people and responsibilities
- Determine escalation paths
- Support audit and compliance objectives
- Provide incident response and recovery.



## Benefits

### Maintain security, retain control

To secure your enterprise you need clear visibility of what's going on, backed by the ability to control and influence events.

ICON Secure's comprehensive management and reporting portal allows you to easily adjust your security policies according to changes or events in your business – whenever you need to and in real-time.

### Balance security and business needs

Your security platform management shouldn't be understood by few but required by everybody. Our role-based central portal is uniquely configured to perform your policy-based provisioning tasks and deliver superior control of your network.

- Centralised configuration, policy-based provisioning, update management and end-to-end network monitoring for your installation
- Manage your entire distributed architecture from a single secure interface
- Reduce management burden and operational costs with fast device and agent provisioning, detailed revision tracking and thorough auditing capabilities
- Quickly create and modify policies with a consolidated, drag and drop in-view editor
- Delineate and constrain management responsibilities by implementing role-based administration.

### A security dashboard that stands up to board-level scrutiny

ICON Secure incorporates a control panel delivering a range of easily customisable reports, allowing you to quickly analyse and visualise network threats, inefficiencies and usage. Arm yourself with the information you need to quickly take the most appropriate security counter-measures.

With Maintel's ICON Secure, regularly reporting on your organisation's security efficiency and ensuring that you're meeting standards and regulations is simple. By using real and meaningful information to perform your security analysis, you can make informed recommendations on how to better tackle the ever-changing threat landscape.

### Better visibility and compliance

- Real-time visibility into internet usage by user, location and application
- Granular web app access policies across users, devices and locations
- In-depth reporting, security analytics and investigative capabilities in a single, centralised console
- Ability to view logs, run reports and correlate data across devices, locations and applications.

## Benefits across your business

ICON Secure delivers value across your organisation.



**Operations board:** reduce and manage your exposure to cyber-crime, and take reasonable precautions to mitigate against these threats, helping meet regulatory compliance requirements such as GDPR.



**Management:** reduce the number of expensive IT people that need to be employed in order to manage network security.



**IT team:** rely on a trusted third party that is expert in the area of network security to manage cyber-threats and attacks, freeing up time and effort to spend on other activities.



**End-users:** have improved productivity because they don't get impacted by cyber-threats.

For UK based organisations of 250-5000 employees with a WAN who need secured internet access and want to manage risk, ensure compliance and assure business continuity, ICON Secure is managed firewall service that assures network security using cloud-based technology and a 24x7 secure operations centre.

Unlike an IT department procuring and managing their own firewall equipment, ICON Secure is run and monitored by dedicated network security professionals who react to threats quickly and work with the organisation to manage them.



## Our ICON services

Maintel's ICON Services deliver a powerful range of flexible, secure and resilient communications capabilities based on Mitel, Avaya and Microsoft UC platforms, hosted in the Maintel cloud.

Our ICON services deliver the technology and service capabilities you need to fulfil your communications needs and drive productivity across your business. Our foundation services consist of predetermined components including the core technology, support, management and any essential features.

ICON's real flexibility comes from our enhanced services, which allow you to select from a range of extensive options to deliver the capabilities you want. Different services can be mapped for different user types or departments. ICON Services can also incorporate fully customised options if required, with bespoke design and integration requirements to suit your needs.



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