| Service Type                     | QB Code   | Description  | Charge Type            | Unit Setup<br>Sell  | Unit<br>Recurring<br>Sell<br>(Monthly) |
|----------------------------------|---|--|------------------------|---------------------|--|
| PSTN Install                     | WLR_BT_Basic PSTN Line Install                                  | Basic PSTN Line Install  | One Off                | £ 34.70             | £ -                                    |
| PSTN Install                     | WLR_BT_Prem PSTN Line Install                                   | Premium PSTN Line Install  | One Off                | £ 34.70             |  |
| PSTN Install                     | WLR_BT_Bas PSTN Line Inst SMPF                                  | Basic PSTN Line Install When Provided Simultaneously SMPF  | One Off                | £ 6.90              |  |
| PSTN Install                     | WLR_BT_Prem PSTNLine Inst SMPF                                  | Premium PSTN Line Install When Provided Simultaneously With SMPF<br>Supply of New Line Using a Previously Stopped LLU MPF line When Supplied | One Off                | £ 6.90              | ± -                                    |
| PSTN Install                     | WLR BT STOP LLU MPF SMPF  | With SMPF  | One Off                | £ 25.00             | f-                                     |
| PSTN Install                     | WLR_BT_Line Use Stop'd LLUMPF                                   | Supply of New Line Using a Previously Stopped LLU MPF line   | One Off                | £ -                 | _<br>£ -                               |
| PSTN Install                     | WLR_BT_PSTN Line Inst Expedite                                  | PSTN Line Install Expedite   | One Off                | £ 111.25            | £ -                                    |
| PSTN WLT                         | WLR_BT_Basic PSTNLine Takeover                                  | Basic PSTN Line Takeover   | One Off                |                     | £ -                                    |
| PSTN WLT                         | WLR_BT_PremPSTN Line Takeover                                   | Premium PSTN Line Takeover   | One Off                |                     | £ -                                    |
| PSTN Rent                        | WLR_BT_Basic PSTN Line Rental                                   | Basic PSTN Line Rental   | Recurring              |                     | £ 8.60                                 |
| PSTN Rent<br>PSTN Care           | WLR_BT_Prem PSTN Line Rental<br>WLR_BT_PSTN Basic Line Care 2   | Premium PSTN Line Rental PSTN Basic Line - Care Level 2  | Recurring<br>Recurring |                     | £ 10.60<br>£ 0.50                      |
| PSTN Care                        | WLR_BT_PSTN Basic Line_Care_2+                                  | PSTN Basic Line - Care Level 2 Plus  | Recurring              | £ -                 | £ 1.40                                 |
| PSTN Care                        | WLR_BT_PSTN Basic Line Care_3                                   | PSTN Basic Line - Care Level 3   | Recurring              | £ -                 | £ 3.95                                 |
| PSTN Care                        | WLR_BT_PSTN Basic Line Care_4                                   | PSTN Basic Line - Care Level 4   | Recurring              | £ -                 | £ 6.70                                 |
| PSTN Care                        | WLR_BT_PSTN Prem Line Care_3                                    | PSTN Premium Line - Care Level 3   | Recurring              | £ -                 | £ 3.45                                 |
| PSTN Care                        | WLR_BT_PSTN Prem Line Care_4                                    | PSTN Premium Line - Care Level 4   | Recurring              |                     | £ 6.20                                 |
| PSTN Conv                        | WLR_BT_ LLU(MPF) to WLR PSTN                                    | Conversion of LLU (MPF) to an Wholesale PSTN Line  | One Off                | £ 27.85             | £ -                                    |
| PSTN Conv                        | WLR BT LLU (MPF) to WLR w/SMPF                                  | Conversion of LLU (MPF) to an Wholesale PSTN Line When Provided<br>Simultaneously with SMPF  | One Off                | f                   | £-                                     |
| PSTN Conv<br>PSTN Num Chan       | WLR_BI_LLU (MPF) to WLR W/SMPF<br>WLR_BT_Tel Number Change      | Simultaneously with SMPF<br>Telephone Number Change  | One Off                | £ -<br>£ 13.20      |  |
| PSTN Num Chan                    | WLR_BT_Tel No. Change&Export                                    | Telephone Number Change and Original Export to Another Network   | One Off                | £ 38.20             |  |
| SDN2 Install                     | WLR_BT_ISDN2 Stdd Line Install                                  | ISDN2 Standard Line Install  | One Off                | £ 133.35            |  |
| ISDN2 Install                    | WLR_BT_ISDN2(Sys) Line Install                                  | ISDN2 (System) Line Install  | One Off                | £ 133.35            | £ -                                    |
| ISDN2 WLT                        | WLR_BT_ISDN2(Std)Line Takeover                                  | ISDN2 (Standard) Line Takeover   | One Off                |                     | £ -                                    |
| ISDN2 WLT                        | WLR_BT_ISDN2 Syst Takeover                                      | ISDN2 (System) Line Takeover   | One Off                | •••••••             | £ -                                    |
| ISDN2 Rent                       | WLR_BT_ISDN2(Std) Line Rental                                   | ISDN2 (Standard) Line Rental   | Recurring              | £ -                 | £ 19.65                                |
| ISDN2 Rent<br>ISDN2 Care         | WLR_BT_ISDN2(Sys) Line Rental<br>WLR_BT_ISDN2 Care 2 Plus       | ISDN2 (System) Line Rental<br>ISDN2 (Per 2 Channel) - Care Level 2 Plus  | Recurring<br>Recurring |                     | £ 19.65<br>£ 0.95                      |
| ISDN2 Care                       | WLR_BT_ISDN2 Care 3   | ISDN2 (Per 2 Channels) - Care Level 3  | Recurring              |                     | £ 3.45                                 |
| ISDN2 Care                       | WLR BT ISDN2 Care 4   | ISDN2 (Per 2 Channels) - Care Level 4  | Recurring              |                     | £ 6.20                                 |
| SDN2 Conv                        | WLR_BT_Cvt PSTN to ISDN2(Std)                                   | Conversion of PSTN to ISDN2 (Standard). Same Provider  | One Off                | £ 133.35            | £ -                                    |
| ISDN2 Conv                       | WLR_BT_Cvt PSTN to ISDN2(Sys)                                   | Conversion of PSTN to ISDN2 (System). Same Provider  | One Off                | £ 133.35            |  |
| ISDN2 Conv                       | WLR_BT_Cvt PSTN/ISDN2(Std)&OLO                                  | Conversion of PSTN to ISDN2 (Standard). Provider to Provider   | One Off                | £ 143.35            |  |
| ISDN2 Conv                       | WLR_BT_Cvt PSTN/ISDN2(Sys)&OLO                                  | Conversion of PSTN to ISDN2 (System). Provider to Provider   | One Off                | £ 143.35            |  |
| ISDN2 Conv<br>ISDN2 Conv         | WLR_BT_Cvt ISDN2DASS/ISDN2Std<br>WLR_BT_Cvt ISDN2DASS/ISDN2Sys  | Conversion of ISDN2 DASS (Standard) to ISDN2 (Standard)<br>Conversion of ISDN2 DASS (System) to ISDN2 (System)                               | One Off<br>One Off     | £ 97.80<br>£ 97.80  |  |
| ISDN2 Conv                       | WLR_BT_Cvt ISDN2DA33/ISDN23ys<br>WLR_BT_Cvt ISDN2(Std)/ISDN2Sys | Conversion of ISDN2 (Standard) to ISDN2 (System)   | One Off                | £ 10.00             |  |
| ISDN2 Conv                       | WLR_BT_Cvt ISDN2(Sys)/ISDN2Std                                  | Conversion of ISDN2 (System) to ISDN2 (Standard) Same Provider   | One Off                | £ 10.00             |  |
| SDN2 Conv                        | WLR_BT_Cvt ISDN2(Std)/Sys&OLO                                   | Conversion of ISDN2 (Standard) to ISDN2 (System) Provider to Provider  | One Off                | £ 20.00             |  |
| ISDN2 Conv                       | WLR_BT_CvtISDN2 Sys)/(Std)&OLO                                  | Conversion of ISDN2 (System) to ISDN2 (Standard) Provider to Provider  | One Off                | £ 20.00             | £ -                                    |
| ISDN2 Reconfig                   | WLR_BT_ISDN2(Sys) Reconfig/OCC                                  | ISDN2 (System) Reconfiguration per Ocassion  | One Off                | £ -                 | £ -                                    |
| ISDN2 Reconfig                   | WLR_BT_ISDN2(Sys) Reconfig/Ch                                   | ISDN2 (System) Reconfiguration per Channel   | One Off                | £ 8.10              |  |
| ISDN2 DDI                        | WLR_BT_ISDN2DDI Plan/Instal                                     | ISDN2 DDI Planning Charge per Installation   | One Off                | £ 90.65             | £ -                                    |
| ISDN2 DDI                        | WLR BT ISDN2DDI Connect Charge                                  | ISDN2 DDI Connection Charge (DDI's can be ordered in blocks of 10 or as a<br>single DDI)   | One Off                | £ 0.90              | f.                                     |
| ISDN2 DDI                        | WLR_BT_ISDN2 DDI Rental   | ISDN2 DDI Rental   | Recurring              | £ -                 | £ 0.10                                 |
|                                  |   | ISDN2 Change of Number - Per Occasion (This excludes changes to installaitons  |                        |                     |  |
| ISDN2 Chan Num                   | WLR_BT_ISDN2 Change No/Occ                                      | where DDI are invovled)  | One Off                | £ -                 | £ -                                    |
| ISDN2 Chan Num                   | WLR_BT_ISDN2 Change No /Number                                  | ISDN2 Change of Number - Per Number  | One Off                | £ 13.20             | £ -                                    |
| SDN2 Chan Num                    | WLR_BT_ISDN2 Reconfig MSN/ Grp                                  | ISDN2 Reconfiguration of MSN when Number Changes - Per MSN Group   | One Off                | £ 13.20             |  |
| ISDN30 Install                   | WLR_BT_ISDN30 Bearer Instal                                     | ISDN30 Bearer Installation   | One Off                | £ 838.90            | £ -                                    |
| ISDN20 Install                   | WLR BT ISDN30 Ch Conn Chge (8)                                  | ISDN30 Channel Connection Charge (Min 8 channels on a single installation  | One Off                | £ 3.90              | c                                      |
| ISDN30 Install<br>ISDN30 WLT     | WLR_BI_ISDN30 Cn Conn Cnge (8)<br>WLR_BT_ISDN30 Line Takeover   | basis)<br>ISDN30 Line Takeover   | One Off<br>One Off     |                     | £ -<br>£ -                             |
| ISDN30 Rent                      | WLR_BT_ISDN30 Channel Rental                                    | ISDN30 Channel Rental  | Recurring              |                     | £ 11.00                                |
| SDN30 Care                       | WLR_BT_ISDN30/Ch Care 2 Plus                                    | ISDN30 (Per channel) - Care Level 2 Plus   | Recurring              | £ -                 | £ 0.35                                 |
| ISDN30 Care                      | WLR_BT_ISDN30/Ch Care 3   | ISDN30 (Per channel) - Care Level 3  | Recurring              |                     | £ 1.15                                 |
| ISDN30 Care                      | WLR_BT_ISDN30/Ch Care 4   | ISDN30 (Per channel) - Care Level 4  | Recurring              | £ -                 | £ 3.10                                 |
|                                  |   | ISDN30 DASS to ISDN30 Conversion Charge (upto and including 60 channels)   |                        |                     |  |
| ISDN30 Conv<br>ISDN30 Conv       | WLR_BT_ISDN30DASS Cvt/Ch<61<br>WLR_BT_ISDN30DASS Cvt >60        | per Channel<br>ISDN30 DASS to ISDN30 Conversion Charge (61 or more channels)   | One Off<br>One Off     | £ 12.25<br>£ 733.35 |  |
| ISDN30 DDI                       | WLR_BT_ISDN30DA33 CVL260<br>WLR_BT_ISDN30 DDI Plan/Install      | ISDN30 DASS to ISDN30 Conversion Charge (61 or more channels)  | One Off                | £ 733.35<br>£ 90.65 |  |
|                                  |   | ISDN30 DDI Connection Charge (DDI's can be ordered in blocks of 10 or as a   |                        | - 50105             | -                                      |
| SDN30 DDI                        | WLR_BT_ISDN30 DDI Conn Chge                                     | single DDI)  | One Off                | £ 0.90              | £ -                                    |
| SDN30 DDI                        | WLR_BT_ISDN30 DDI Rental  | ISDN30 DDI Rental  | Recurring              |                     | £ 0.10                                 |
| SDN30 Reconfig                   | WLR_BT_ISDN30 Reconfig <16 Chs                                  | ISDN30 Reconfiguration - 0 to 15 Channels  | One Off                | £ 60.60             |  |
| SDN30 Reconfig                   | WLR_BT_ISDN30 Reconfig >15>30                                   | ISDN30 Reconfiguration - 16 to 30 Channels   | One Off                | £ 121.15            |  |
| SDN30 Reconfig                   | WLR_BT_ISDN30 Reconfig >30>61                                   | ISDN30 Reconfiguration - 31 to 60 Channels   | One Off                | £ 181.70            |  |
| SDN30 Reconfig<br>SDN30 Bus Cont | WLR_BT_ISDN30 Reconfig >60<br>WLR_BT_Option1 (a) batteries      | ISDN30 Reconfiguration - 61 and over<br>Option 1 (a) - 4x2 and 1x2 integral batteries  | One Off<br>One Off     | £ 242.25<br>£ 96.70 |  |
| ISDN30 Bus Cont                  | WLK_BT_Option1(a) batteries                                     | Option 1 (a) - 4x2 and 1x2 integral batteries  | One Off                | £ 193.35            |  |
| SDN30 Bus Cont                   | WLR_BT_Option 1(b) batts & 3D11                                 | Option 2 - Standalone battery One Off  | One Off                | £ 544.45            |  |
| SDN30 Bus Cont                   | WLR_BT_Option 2 battery Rent                                    | Option 2 - Standalone battery Rental   | Recurring              | £ -                 | £ 35.60                                |
| SDN30 Bus Cont                   | WLR_BT_ISDN30 OutArea/Bear_fxd                                  | ISDN30 Out Of Area per Bearer (Fixed Rental)   | Recurring              |                     | £ 32.70                                |
| SDN30 Bus Cont                   | WLR_BT_ISDN30 OutArea/Bear_KM                                   | ISDN30 Out Of Area per Bearer (Per KM)   | Recurring              | £ -                 | £ 9.70                                 |
| SDN30 Bus Cont                   | WLR_BT_ISDN30 Site Ass'ce Opt1                                  | ISDN30 Site Assurance - Option 1 (Per Channel)   | Recurring              | £ -                 | £ 0.10                                 |
|                                  |   | ISDN30 Site Assurance - Option 2 (Per Channel at Both Main Site and Assured  |                        |                     |  |
| SDN30 Bus Cont                   | WLR_BT_ISDN30 Site Ass Option2                                  | Site)  | Recurring              | £ -                 | £ 6.15                                 |

| ISDN20 Bus Cont                |   | ISDN20 DDI Dual Baranting Par DDI Number Pango (Min 1000 DDI's) Pontal   | Pocurring | 2 |         | £        | 12 15 |
|--------------------------------|---|--|-----------|---|---------|----------|-------|
| ISDN30 Bus Cont                | WLR_BT_ISDN30 DDI Dual Rent<br>WLR_BT_FlexApp 7am_8am_Mon_Fri | ISDN30 DDI Dual Parenting Per DDI Number Range (Min 1000 DDI's) - Rental   | Recurring | £ | - 27.80 | ÷        | 12.15 |
| Flex Appoint                   |   | Flexible Appointment - 7am - 8am - Monday to Friday  | One Off   | £ |         | ÷        |       |
| Flex Appoint                   | WLR_BT_FlexApp 6pm_9pm Mon_Fri                                | Flexible Appointment - 6pm - 9pm - Monday to Friday  | One Off   | £ | 27.80   | ÷        | -     |
| Flex Appoint                   | WLR_BT_FlexApp Saturday                                       | Flexible Appointment - 8am - 6pm - Saturdays   | One Off   | £ | 27.80   | t.       | -     |
| Flow Appoint                   | WLR BT FocApp 10am 12am Week                                  | Focused Appointment Late Morning - All products except WLR Premium - 10am<br>- 12am - Monday to Friday exc. Public and Bank Holidays             | 0.000     | £ | 33.35   | · ·      |       |
| Flex Appoint                   | WLK_BI_FOCAPP IOan Izan week                                  | - 12am - Monday to Friday exc. Public and Bank Holidays  | One Off   | Ľ | 55.55   | L        | -     |
|                                |   | Focused Appointment Farly Afternoon All applicable products except W/P   |           |   |         |          |       |
| Floy Appoint                   | WLR BT FocApp 2pm 4pmWeek                                     | Focused Appointment Early Afternoon - All applicable products except WLR<br>Premium - 2pm - 4pm - Monday to Friday exc. Public and Bank Holidays | One Off   | £ | 33.35   | c        |       |
| Flex Appoint                   | WLK_BI_FOCAPP 2pm 4pm veek                                    |  | One on    |   | 33.33   | Ľ        |       |
| Flow Appoint                   | WLR BT FocAppPrem 10am12amWeek                                | Focused Appointment Late Morning - WLR Premium - 10am - 12am - Monday  | One Off   | £ | 8.35    | c        |       |
| Flex Appoint                   | WLK_BI_FOCAPPPTelli 10all12alliweek                           | to Friday exc. Public and Bank Holidays  | One Off   |   | 0.55    | Ľ        | -     |
| Flex Appoint                   | WLR BT FocAppPrem 2pm 4pm Week                                | Focused Appointment Early Afternoon - WLR Premium - 2pm - 4pm - Monday   | One Off   | £ | 8.35    | c        |       |
|                                |   | to Friday exc. Public and Bank Holidays  | One Off   |   |         | ÷        |       |
| PSTN Features                  | WLR_BT_PSTN_Ft Call Divert                                    | PSTN Feature - Call Diversion  | Recurring | £ | -       | £        | 0.15  |
| PSTN Features                  | WLR_BT_PSTN_Ft.CallBar_I/C&O/G                                | PSTN Feature - Call Barring (Incoming and Outgoing)  | Recurring | £ | -       | £        | 0.15  |
| DSTN Footuros                  | WID DT DSTN Et Dynass Number                                  | PSTN Feature - Bypass Number (This is a separate product but must be   | Pocurring | £ |         | £        | 0.15  |
| PSTN Features<br>PSTN Features | WLR_BT_PSTN_Ft. Bypass Number<br>WLR_BT_PSTN_Ft.CallDiv&ByNo  | assocaited with either Smart Divert, Call Diversion or Call Barring) PSTN Feature - The combined "Call Diversion and Bypass Number"              | Recurring | £ | -       | £        | 0.15  |
| r STN Features                 |   |  | Recurring |   | -       | L        | 0.50  |
| DSTN Footuros                  | WID DT DSTN EtCallPar& DyNo                                   | PSTN Feature - The combined "Call Barring and Bypass Number (Incoming and Outgoing)"   | Pocurring | £ |         | £        | 0.30  |
| PSTN Features                  | WLR_BT_PSTN_FtCallBar&ByNo                                    | Outgoing)"   | Recurring | £ |         |          |       |
| PSTN Features                  | WLR_BT_PSTN_Ft. Call Waiting                                  | PSTN Feature - Call Waiting  | Recurring |   |         | £        | 0.15  |
| PSTN Features                  | WLR_BT_PSTN_Ft. Call Sign                                     | PSTN Feature - Call Sign   | Recurring | £ | -       | £        | 0.15  |
| PSTN Features                  | WLR_BT_PSTN_Ft. Caller Display                                | PSTN Feature - Caller Display  | Recurring | £ | -       | £        | 0.10  |
| PSTN Features                  | WLR_BT_PSTN_Ft. Reminder Call                                 | PSTN Feature - Reminder Call   | Recurring | £ | -       | £        | 0.15  |
| PSTN Features                  | WLR_BT_PSTN_Ft. Ring Back                                     | PSTN Feature - Ring Back   | Recurring | £ | -       | £        | 0.15  |
| PSTN Features                  | WLR_BT_PSTN_Ft. RemoveRingBack                                | PSTN Feature - Removal of Ring Back Prompt Only  | Recurring | £ | -       | £        | -     |
| PSTN Features                  | WLR_BT_PSTN_Ft. 3-Way Calling                                 | PSTN Feature - Three-Way Calling   | Recurring | £ | -       | £        | 0.15  |
| PSTN Features                  | WLR_BT_PSTN_Ft.Rem CallPay/Use                                | PSTN Feature - Reminder Call Pay Per Use   | One Off   | £ | 0.10    | ÷        | -     |
| PSTN Features                  | WLR_BT_PSTN_Ft.BarRem Pay/Use                                 | PSTN Feature - Bar use of Reminder Call Pay Per Use  | Recurring | £ |         | £        | -     |
| PSTN Features                  | WLR_BT_PSTN_Ft.RingBackPay/Use                                | PSTN Feature - Ring Back Pay Per Use   | One Off   | £ | 0.10    | £        | -     |
| PSTN Features                  | WLR_BT_PSTN_Ft.RingBack Ihibt                                 | PSTN Feature - Ring Back Inhibit   | Recurring | £ | -       | £        | -     |
| PSTN Features                  | WLR_BT_PSTN_Ft.3WayCallPay/Use                                | PSTN Feature - Three Way Calling Pay Per Use   | One Off   | £ | 0.10    | £        | -     |
| PSTN Features                  | WLR_BT_PSTN_Ft.Bar3WayCall/use                                | PSTN Feature - Bar use of Three Way Calling Pay Per Use  | Recurring | £ | -       | £        | -     |
| PSTN Features                  | WLR_BT_PSTN_Ft.Call Return1471                                | PSTN Feature - Call Return 1471  | Recurring | £ | -       | £        | -     |
| PSTN Features                  | WLR_BT_PSTN_Ft.CallRet1471Eras                                | PSTN Feature - Call Return 1471 Erasure (1475)   | Recurring | £ | -       | £        | -     |
| PSTN Features                  | WLR_BT_PSTN_Ft.WithId No./call                                | PSTN Feature - Withhold Number, per call   | One Off   | £ | -       | £        | -     |
| PSTN Features                  | WLR_BT_PSTN_Ft. Withld Number                                 | PSTN Feature - Withhold Number   | Recurring | £ | -       | £        | -     |
| PSTN Features                  | WLR_BT_PSTN_Ft.Bar141/71Withld                                | PSTN Feature - Bar use 141 &1470 - Withhold Number for all calls   | Recurring | £ | -       | £        | -     |
| PSTN Features                  | WLR BT PSTN Ft.Bar141&1470Rel                                 | PSTN Feature - Bar use 141 &1470 - Release Number for all calls  | Recurring | £ | -       | £        | -     |
| PSTN Features                  | WLR BT PSTN Ft.Bar141&CallRet                                 | PSTN Feature - Bar use 141 &1470 - Bar use of Call Return  | Recurring | £ | -       | £        | -     |
| PSTN Features                  | WLR BT PSTN Call Minder Basic                                 | Call Minder Basic  | Recurring | £ | -       | £        | 2.45  |
| PSTN Features                  | WLR BT PSTN Call Minder Cust                                  | Call Minder Custom   | Recurring | £ | -       | £        | 2.60  |
| PSTN Features                  | WLR BT PSTN Call Minder-Prem Cust                             | Call Minder Premier Custom   | Recurring | £ | -       | £        | 4.20  |
| PSTN Features                  | WLR BT PSTN Ft.Chooseto Divert                                | PSTN Feature - Choose to Divert  | Recurring | £ | -       | £        | 0.15  |
| PSTN Features                  | WLR BT PSTN Ft.Bulk Choose Div                                | PSTN Feature - Bulk Choose to Divert (Per Number)  | One Off   | £ | 0.20    | å        | -     |
| Network Features               | WLR BT Net Ft.CallDivt AdmnCtl                                | Network Feature - Call Diversion - by Admin Control  | One Off   | £ | 1.60    |          | -     |
| Network Features               | WLR BT Net Ft.Change Divert No                                | Network Feature - Change of Divert to Number   | One Off   | £ | 1.60    | å        |       |
| Network Features               | WLR BT Net Ft.O/G CallBar-1st                                 | Network Feature - Outgoing Calls Barred -First Line -no 999 & 112 access   | One Off   | £ | 1.60    | ø        |       |
| incework reduites              |   |  |           |   | 1.00    | -        |       |
| Network Features               | WLR BT Net Ft.O/G CallBar-Addl                                | Network Feature - Outgoing Calls Barred -Additional Line -no 999 & 112 access  | One Off   | £ | 1.60    | f        |       |
| incework reduites              |   | Network Feature - Outgoing Calls Barred Except -1st Line -with 999 & 112   |           |   | 1.00    |          |       |
| Network Features               | WLR BT Net Ft.O/GCallBarExcpt1                                | access   | One Off   | £ | 1.60    | £        | _     |
| Network reduces                |   | Network Feature - Outgoing Calls Barred Except -Additional Line -with 999 &  |           |   | 1.00    | -        |       |
| Network Features               | WLR BT O/G Call Bar Excpt Addl                                | 112 access   | One Off   | £ | 1.60    | £        | _     |
| Networkreatures                |   | Network Feature - Debt Management Outgoing Calls Barred -1st Line -with 999  |           |   | 1.00    | ÷        |       |
| Network Features               | WLR BT Net Ft.Debt Mngt Bar1st                                | & 112 access   | One Off   | £ | 1.60    | <u>د</u> |       |
| Network reatures               |   |  |           |   | 1.00    | L        |       |
| Network Features               |   | Network Feature - Debt Management Outgoing Calls Barred -Additional Line -<br>with 999 & 112 access  | One Off   | ٢ | 1.00    | £        |       |
|                                | WLR_BT_Net_Ft.DebtMngt BarAddl                                |  |           | £ | 1.60    | ÷        | -     |
| Network Features               | WLR_BT_Net_Ft.I/C Bar 1st Line                                | Network Feature - Incoming Calls Barred 1st Line   | One Off   | £ | 1.60    | ÷        | -     |
| Network Features               | WLR_BT_Net_Ft.I/C Bar Addl Lin                                | Network Feature - Incoming Calls Barred Addtl Line   | One Off   | £ | 1.60    |          | -     |
| Network Features               | WLR_BT_Net_Ft.Bar(PRS) Admin                                  | Network Feature - Call Barring (PRS) - by Admin Control  | One Off   | £ | 1.60    | ÷        | -     |
| Network Features               | WLR_BT_Net_Ft.Bar(Intl&PRS)Adm                                | Network Feature - Call Barring (International & PRS) - by Admin Control  | One Off   | £ | 1.60    | ÷        | -     |
| Network Features               | WLR_BT_Net_Ft.CallBar_118 Adm                                 | Network Feature - Call Barring (118) - by Admin Control  | One Off   | £ | 1.60    | Ľ.       | -     |
| Natural E. J                   |   | Network Feature - Bypass Number (This is a separate product but must be  | D         |   |         |          | 0.17  |
| Network Features               | WLR_BT_Net_Ft.Bypass No_with                                  | assocaited with either Smart Divert, Call Diversion or Call Barring)   | Recurring | £ | -       | £        | 0.15  |
| Network Features               | WLR_BT_Net_Ft.Smart Divert_Bas                                | Network Feature - Smart Divert - WLR Basic   | Recurring | £ | -       | £        | 0.15  |
| Network Features               | WLR_BT_Net_Ft.Smart Divert_Prm                                | Network Feature - Smart Divert - WLR Premium   | Recurring | £ |         | £        | -     |
| Network Features               | WLR_BT_Net_Ft.Smrt Div&BypssNo                                | Network Feature - Smart Divert with Bypass Number  | Recurring | £ | -       | £        | 0.30  |
|                                |   | Network Feature - Change of PIN, Presentation Number or Announcement for   |           |   |         |          |       |
| Network Features               | WLR_BT_Net_Ft.ChangePIN_PresNo                                | any WLR Feature  | Recurring | £ |         | £        | -     |
| Network Features               | WLR_BT_Net_Ft. Choose Refuse                                  | Network Feature - Choose to Refuse   | Recurring | £ |         | £        | 0.15  |
| Network Features               | WLR_BT_Net_Ft.Called PartyAns                                 | Network Feature - Called Party Answer  | Recurring | £ | -       | £        | 0.15  |
| Network Features               | WLR_BT_Net_Ft. Direct Connect                                 | Network Feature - Direct Connect   | Recurring | £ | -       | £        | 0.15  |
| Network Features               | WLR_BT_Net_Ft.Number Pres/Occ                                 | Network Feature - Number Preservation (Per Occasion)   | Recurring | £ | -       | £        | 0.15  |
| Network Features               | WLR_BT_Net_Ft.RemCall For_Conn                                | Network Feature - Remote Call Forwarding (Connection)  | One Off   | £ | 22.25   | £        | -     |
| Network Features               | WLR_BT_Net_Ft.RemCall For Rent                                | Network Feature - Remote Call Forwarding (Rental)  | Recurring | £ | -       | £        | 0.90  |
| Network Features               | WLR_BT_Net_Ft.Presn No_Conn                                   | Network Feature - Presentation Number PSTN (Connection)  | One Off   | £ | 1.60    | £        | -     |
| Network Features               | WLR_BT_Net_Ft. Presn No_Rent                                  | Network Feature - Presentation Number PSTN (Rental)  | Recurring | £ | -       | £        | 0.15  |
| Network Features               | WLR_BT_Net_Ft. No Selection                                   | Network Feature - Number Selection   | One Off   | £ | 11.15   | £        | -     |
| Network Features               | WLR_BT_Net_Ft.No Sel Dial/req                                 | Network Feature - Number Selection via Dialogue Services per request   | One Off   | £ | 1.60    |          | -     |
| Network Features               | WLR BT Net Ft.TmpCallDivANY/No                                | Network Feature - Temporary Call Divert (Use anytime ) (per Number)  | One Off   | £ | 1.60    | ÷        | -     |
|                                |   |  | - · ·     |   |         |          |       |
| Network Features               | WLR BT Net Ft.TmpCallDivREP/No                                | Network Feature - Temporary Call Divert (Use during fault repair) (per Number)   | One Off   | £ | 1.60    | £        | -     |
| Network Features               | WLR BT Net Ft.RemoveTmpCallDiv                                | Network Feature - Removal of Temporary Call Divert   | One Off   | £ |         | £        | -     |
| Network Features               | WLR_BT_Net_Ft. Temp OoS/BillNo                                | Network Feature - Temporary Out of Service (Per Billing Number)  | One Off   | £ | 1.60    | å        | -     |
| Network Features               | WLR_BT_Net_Ft. BOL/ Bill No                                   | Network Feature - BOL (Busy Out Line) (Per Billing Number)   | One Off   | £ | 1.60    | ¢        | -     |
|                                |   | Network Feature - Bole (Busy Out Ene) (Fei Bining Number)  | . ;       |   |         |          |       |
| Network Features               | WLR BT Net Ft.Route CC/ BillNo                                |  | One Off   | £ | 1.60    | ÷ +      | -     |

| Network Features                     | WLR BT Net Ft.IDA CallBar/Line                                | Network Feature - Indirect Access Call Barring -Wholesale Access (per Line)  | Recurring              | £           | -       | £          | 0.15        |
|--------------------------------------|---|--|------------------------|-------------|---------|------------|-------------|
| Network reatures                     |   | Network Feature - Indirect Access Call Barring -Wholesale Access (per Line)  | incouring              |             |         |            | 0.15        |
| Network Features                     | WLR_BT_Net_FtIDACallBarISDN/Ch                                | Wholesale ISDN30 (per Channel )  | Recurring              | £           | -       | £          | 0.15        |
| Network Features                     | WLR_BT_Net_Ft.Route15x/Line/Ch                                | Network Feature - Route to 15 'X' (Per Line / channel)   | Recurring              | £           | -       | £          | 0.15        |
| Network Features                     | WLR_BT_Net_Ft.NusceCallSvc/Req                                | Network Feature - Nuisance Call Service (Charge Per Request)   | One Off                | £           | 172.25  | £          | -           |
|                                      |   |  |                        |             |         |            |             |
| Network Features                     | WLR_BT_Net_Ft.ARej_Single Line                                | Network Feature - Anonymous Call Rejection -Single Wholesale Access Line   | Recurring              | £           |         | £          | 0.15        |
| Network Features<br>Network Features | WLR_BT_Net_Ft.AnRej MultiLine<br>WLR BT Net Ft.AnRej WLR Rent | Network Feature - Anonymous Call Rejection - Multi Line (Connection)<br>Network Feature - Anonymous Call Rejection - Multi Line (Rental) | One Off<br>Recurring   | £<br>£      | 94.45   | £          | - 0.15      |
| Network Features                     | WLR_BT_Net_Ft. AnRej ISDN2Conn                                | Network Feature - Anonymous Call Rejection - Multi Line (Rental)   | One Off                | £           | 94.45   |            | 0.15        |
| Network Features                     | WLR_BT_Net_Ft. AnRej ISDN2Conn                                | Network Feature - Anonymous Call Rejection - ISDN2 (Connection)  | Recurring              | £           | - 54.45 |            | 0.15        |
| Network Features                     | WLR_BT_Net_Ft. AnRej ISDN2Nent                                | Network Feature - Anonymous Call Rejection - ISDN2 (Renal)   | One Off                | £           | 94.45   |            | -           |
| Network Features                     | WLR BT Net Ft.AnRejISDN30 Rent                                | Network Feature - Anonymous Call Rejection - ISDN30 (Rental)   | Recurring              | £           |         | £          | 0.15        |
| Network Features                     | WLR BT Net Ft. AnRej DASS Conn                                | Network Feature - Anonymous Call Rejection -ISDN30 DASS (Connection)   | One Off                | £           | 94.45   |            | -           |
| Network Features                     | WLR_BT_Net_Ft.AnRej DASS Rent                                 | Network Feature - Anonymous Call Rejection -ISDN30 DASS (Rental)   | Recurring              | £           | ·····   | £          | 0.15        |
| Network Features                     | WLR_BT_Net_Ft. Raw Call Data                                  | Network Feature - Raw Call Data  | Recurring              | £           | -       | £          | 0.45        |
| Network Features                     | WLR_BT_Net_Ft. CNI 1 Month                                    | Network Feature - Caller Redirect (CNI) - One Months Service   | Recurring              | £           | -       | £          | 0.85        |
| Network Features                     | WLR_BT_Net_Ft. CNI/Quarter                                    | Network Feature - Quarterly (or part thereof) Service  | Recurring              | £           | -       | £          | 0.55        |
| ISDN2 Features                       | WLR_BT_ISDN2 Ft.CallLineIdPres                                | ISDN2 Feature - Calling Line Identity Presentation   | Recurring              | £           |         | £          | 0.15        |
| ISDN2 Features                       | WLR_BT_ISDN2 Ft.CallLineIdRes                                 | ISDN2 Feature - Calling Line Identity Restriction  | Recurring              | £           |         | £          | -           |
| ISDN2 Features                       | WLR_BT_ISDN2 Ft.ConnLineIdPres                                | ISDN2 Feature - Connected Line Identity Presentation   | Recurring              | £           |         | £          | 0.15        |
| ISDN2 Features                       | WLR_BT_ISDN2 Ft.ConnLineIdRest                                | ISDN2 Feature - Connected Line Identity Restriction  | Recurring              | £           |         | £          | -           |
| ISDN2 Features                       | WLR_BT_ISDN2 Ft.SubAdd_20octet                                | ISDN2 Feature - Sub Addressing (20 octet)  | Recurring              | £           |         | £          | 0.15        |
| ISDN2 Features                       | WLR_BT_ISDN2 Ft. I/C Call Bar                                 | ISDN2 Feature - Incoming Calls Barred (ICB)  | Recurring              | £           | ·····   | £          | 0.15        |
| ISDN2 Features                       | WLR_BT_ISDN2 Ft.PermO/GCallBar                                | ISDN2 Feature - Permanent Outgoing Calls Barred (OCB)  | Recurring              | £           | -       | £          | 0.15        |
| ISDN2 Features                       | WLR_BT_ISDN2 Ft. O/G Bar_all                                  | ISDN2 Feature - Selective Outgoing Calls Barred - all calls (permits 999 & 112<br>access)  | Recurring              | £           | _       | £          | 0.15        |
|                                      |   | access)<br>ISDN2 Feature - Selective Outgoing Calls Barred - international, operator &   | necuring               |             |         | . <b>-</b> | 0.13        |
| ISDN2 Features                       | WLR BT ISDN2 Ft.O/G BarInt,PRS                                | Premium Rate services (permits 999 & 112 access)   | Recurring              | £           | -       | £          | 0.15        |
|                                      |   | ISDN2 Feature - Selective Outgoing Calls Barred - National, International &  |                        |             |         |            | 5.25        |
| ISDN2 Features                       | WLR_BT_ISDN2 Ft.O/G Bar + Nat                                 | Premium Rate Services (permits 999 & 112 access)   | Recurring              | £           | -       | £          | 0.15        |
|                                      |   | ISDN2 Feature - Selective Outgoing Calls Barred - operator calls (permits 999 &  |                        |             |         |            |             |
| ISDN2 Features                       | WLR_BT_ISDN2 Ft.O/G Bar Op_100                                | 112 access)  | Recurring              | £           | -       | £          | 0.15        |
|                                      |   | ISDN2 Feature - Selective Outgoing Calls Barred - international & Premium Rate   |                        |             |         |            |             |
| ISDN2 Features                       | WLR_BT_ISDN2 Ft.O/GBar Excl Op                                | services (permits 999 & 112 access)  | Recurring              | £           | -       | £          | 0.15        |
| ISDN2 Features                       | WLR_BT_ISDN2 Ft.Cust Ctrl Forw                                | ISDN2 Feature - Customer Controlled Call Forwarding  | Recurring              | £           | -       | £          | 0.15        |
| ISDN2 Features                       | WLR_BT_ISDN2 Ft.AdminForw_uncl                                | ISDN2 Feature - Administration Call Forwarding - unconditional   | Recurring              | £           | -       | £          | 0.15        |
| ISDN2 Features                       | WLR_BT_ISDN2 Ft.AdminForw busy                                | ISDN2 Feature - Administration Call Forwarding - on busy   | Recurring              | £           |         | £          | 0.15        |
| ISDN2 Features                       | WLR_BT_ISDN2 Ft.AdminForwNoRep                                | ISDN2 Feature - Administration Call Forwarding - on no reply   | Recurring              | £           |         | £          | 0.15        |
|                                      |   |  |                        |             |         |            | ſ           |
| ISDN2 Features                       | WLR_BT_ISDN2 Ft.HuntT-Ref                                     |  | Recurring              | £           |         | £          | - 0.15      |
| ISDN2 Features                       | WLR_BT_ISDN2 Ft.CallDeflection                                | ISDN2 Feature - Call Deflection  | Recurring              | £           | -       | £          | 0.15        |
| ISDN2 Features                       | WLR_BT_ISDN2 Ft. Waiting_Hold                                 | ISDN2 Feature - Call Waiting with Call Hold - Not applicable to Digital System   | Recurring              | £           | _       | £          | 0.15        |
| ISDN2 Features                       | WLR BT ISDN2 Ft.PresNo Conn                                   | ISDN2 Feature - Presentation Number (Connection)   | One Off                | £           | 44.45   |            | -           |
| ISDN2 Features                       | WLR BT ISDN2 Ft.PresNo Rent                                   | ISDN2 Feature - Presentation Number (Rental)   | Recurring              | £           |         | £          | 0.15        |
|                                      |   | ISDN2 Feature - Multiple Subscriber Numbering - Group size 2 to10  |                        |             |         |            |             |
| ISDN2 Features                       | WLR BT ISDN2 Ft.MSN 2-10 Conn                                 | (Connection)   | One Off                | £           | 11.15   | £          | _ 1         |
|                                      |   |  |                        |             |         |            |             |
| ISDN2 Features                       | WLR_BT_ISDN2 Ft.MSN_2-10_Rent                                 | ISDN2 Feature - Multiple Subscriber Numbering - Group size 2 to10 (Rental)   | Recurring              | £           | -       | £          | 0.15        |
| ISDN2 Features                       | WLR_BT_ISDN2 Ft.CNI_1 Month/No                                | ISDN2 Feature - Caller Redirect (CNI) - One Months Service Per Number  | Recurring              | £           | -       | £          | 0.85        |
|                                      |   |  |                        |             |         |            | ľ           |
| ISDN2 Features                       | WLR_BT_ISDN2 Ft.CNI_Quarter/No                                | ISDN2 Feature - Caller Redirect (CNI) - Quarterly (or part thereof) Per Number   | Recurring              | £           | - [     | £          | 0.55        |
| ISDN2 Features                       | WLR_BT_ISDN2 Ft.DDI CCNI_Conn                                 | ISDN2 Feature - DDI Caller Redirect - (Connection Per Range)   | One Off                | £           | 166.70  | £          | -           |
|                                      |   | ISDN2 Feature - DDI Caller Redirect - (Rental is per consecutive 10 number DDI   |                        |             |         |            | ſ           |
| ISDN2 Features                       | WLR_BT_ISDN2 Ft. DDI CNI_Rent                                 | block)   | Recurring              | £           |         | £          | 1.35        |
| ISDN30 Features                      | WLR_BT_ISDN30DASS_CustCallBar                                 | ISDN30 DASS Feature - Customer Controlled Call Barring   | Recurring              | £           |         | £          | 0.15        |
| ISDN30 Features                      | WLR_BT_ISDN30DASS_Cust Ch Busy                                | ISDN30 DASS Feature - Customer Controlled Channel Busying  | Recurring              | £           | -       | £          | 0.15        |
| ISDN30 Features                      | WLR BT ISDN30DASS Cust Divert                                 | ISDN30 DASS Feature - Customer Controlled Diversion not available across<br>DDI ranges   | Recurring              | £           | -       | £          | 0.15        |
|                                      | Cust Divert   | ISDN30 DASS Feature - Selective Outgoing Call Barring - All calls (permits 999 &   | necuring               |             | -       | <u>۲</u>   | 0.13        |
| ISDN30 Features                      | WLR BT ISDN30DASS O/G Bar All                                 | 112 access)  | Recurring              | £           | -       | £          | 0.15        |
|                                      | but   | ISDN30 DASS Feature - Selective Outgoing Call Barring - International &  |                        |             |         |            | 5.25        |
| ISDN30 Features                      | WLR BT ISDN30DASS OGBarInt&PRS                                | Premium Rate Services (permits 999 & 112 access)   | Recurring              | £           | -       | £          | 0.15        |
|                                      |   | ISDN30 DASS Feature - Selective Outgoing Call Barring - National, International  |                        |             |         |            |             |
| ISDN30 Features                      | WLR_BT_ISDN30DASS_OGBar+Nat                                   | & Premium Rate Services (permits 999 & 112 access)   | Recurring              | £           | -       | £          | 0.15        |
|                                      |   | ISDN30 DASS Feature - Selective Outgoing Call Barring - Operator Controlled  |                        |             |         |            |             |
| ISDN30 Features                      | WLR_BT_ISDN30DASS OGBar_Op_100                                | calls (permits 999 & 112 access)   | Recurring              | £           | -       | £          | 0.15        |
|                                      |   | ISDN30 DASS Feature - Selective Outgoing Call Barring - International, Premium   |                        |             |         |            | ľ           |
| ISDN30 Features                      | WLR_BT_ISDN30DASSOGBarIntPRSOp                                | Rate Services & Operator calls (permits 999 & 112 access)  | Recurring              | £           |         | £          | 0.15        |
| 100 Mag =                            |   |  |                        |             |         | <u>,</u>   | <b>a</b> 17 |
| ISDN30 Features                      | WLR_BT_ISDN30DASS OG Bar Supp                                 | ISDN30 DASS Feature - Selective Outgoing Call Barring - Supplementary Services   | ÷                      | £<br>£      |         | £          | 0.15        |
| ISDN30 Features                      | WLR_BT_ISDN30DASS Admin Divert                                | ISDN30 DASS Feature - Administration Provided Basic Diversion  | Recurring              | É           | -       | £          | 0.15        |
| ISDN30 Features                      | WLR BT ISDN30DASS AdminDiv Eng                                | ISDN30 DASS Feature - Administration Provided Diversion on Engaged/Failure<br>of BT bearer   | Recurring              | ٢           |         | £          | 0.15        |
| ISDN30 Features                      | WLR_BT_ISDN30DASS AdminDiv_Eng                                | ISDN30 DASS Feature - Administration Provided Diversion on No Reply  | Recurring<br>Recurring | f L         |         | £<br>£     | 0.15        |
| ISDN30 Features                      | WLR_BT_ISDN30DASSAdminDivNokep                                | ISDN30 DASS reature - Administration Provided Diversion on No Reply  | Recurring              | £<br>£<br>£ |         | £          | 0.15        |
| ISDN30 Features                      | WLR_BT_ISDN30DASS CLI Present                                 | ISDN30 DASS Feature - Calling Line Identity Presentation   | Recurring              | £           |         | £          | 0.15        |
| ISDN30 Features                      | WLR_BT_ISDN30DASS ConnLI Rest                                 | ISDN30 DASS Feature - Connected Line Identity Restriction  | Recurring              | £           |         | £          | - 0.15      |
| ISDN30 Features                      | WLR_BT_ISDN30DASS Perm OG Bar                                 | ISDN30 DASS Feature - Permanent Outgoing Calls Barred  | Recurring              | £           |         | £          | -           |
| ISDN30 Features                      | WLR BT ISDN30DASS Perm IC Bar                                 | ISDN30 DASS Feature - Permanent Incoming Calls Barred  | Recurring              | £           |         | £          | -           |
| ISDN30 Features                      | WLR_BT_ISDN30DASSSubAdd6Octet                                 | ISDN30 DASS Feature - Sub Addressing - 6 Octet   | Recurring              | £           |         | £          | 0.15        |
| ISDN30 Features                      | WLR_BT_ISDN30DASS PresNo_Conn                                 | ISDN30 DASS Feature - Presentation Number (Connection)   | One Off                | £           | 44.45   |            | -           |
| ISDN30 Features                      | WLR_BT_ISDN30DASS PresNo Rent                                 | ISDN30 DASS Feature - Presentation Number (Rental)   | Recurring              | £           |         | £          | 0.15        |
|                                      |   | ISDN30 Feature - Selective Outgoing Call Barring - All calls (permits 999 & 112  | 1                      |             |         |            |             |
|                                      |   | isoliso reactive - selective outgoing can barring - An cans (permits 555 & 112   |                        |             |         |            |             |

| ISDN30 Features                      | WLR_BT_ISDN30 OG Bar_INT&PRS                                     | ISDN30 Feature - Selective Outgoing Call Barring - International & Premium<br>Rate Services (permits 999 & 112 access)                           | Recurring              | £          | - 1                                     | E 0.15               |
|--------------------------------------|--|--|------------------------|------------|---|----------------------|
|                                      |  | ISDN30 Feature - Selective Outgoing Call Barring - National, International &   |                        | _          |   |                      |
| ISDN30 Features                      | WLR_BT_ISDN30 OGBar +Nat   | Premium Rate Services (permits 999 & 112 access)<br>ISDN30 Feature - Selective Outgoing Call Barring - Operator Controlled calls                 | Recurring              | £          | - 1                                     | E 0.15               |
| ISDN30 Features                      | WLR BT ISDN30 OG Bar Op 100                                      | (permits 999 & 112 access)   | Recurring              | £          | - 1                                     | E 0.15               |
|                                      |  | ISDN30 Feature - Selective Outgoing Call Barring - International, Premium Rate   |                        |            | ····                                    |                      |
| ISDN30 Features                      | WLR_BT_ISDN30 OG Bar IntPRSOp                                    | Services & Operator calls (permits 999 & 112 access)   | Recurring              | £          | - 1                                     | E 0.15               |
| ISDN30 Features                      | WLR BT ISDN30 Adm Forw Busy                                      | ISDN30 Feature - Administration Provided Call Forward of Voice & Data Calls on<br>Busy   | Recurring              | £          | - 4                                     | E 0.15               |
|                                      |  | ISDN30 Feature - Administration Provided Call Forward of Voice & Data Calls on   |                        | -          |   |                      |
| ISDN30 Features                      | WLR_BT_ISDN30 Adm Forw NoReply                                   | No Reply   | Recurring              | £          | - 1                                     | E 0.15               |
| ISDN30 Features                      | WID DT ISDN20 AdmCollFort Incord                                 | ISDN30 Feature - Administration Provided Call Forward of Voice & Data Calls on<br>Unconditional  |                        | £          | - 1                                     | E 0.15               |
| ISDN30 Features                      | WLR_BT_ISDN30 AdmCallForUncond<br>WLR_BT_ISDN30 CLI Pres         | ISDN30 Feature - Calling Line Identity Presentation  | Recurring<br>Recurring | £          | - 1                                     |                      |
| ISDN30 Features                      | WLR_BT_ISDN30 CLI Rest   | ISDN30 Feature - Calling Line Identity Restriction   | Recurring              | £          | - 1                                     |                      |
| ISDN30 Features                      | WLR_BT_ISDN30 ConnLine Id Pres                                   | ISDN30 Feature - Connected Line Identity Presentation  | Recurring              | £          | - 1                                     |                      |
| ISDN30 Features<br>ISDN30 Features   | WLR_BT_ISDN30 ConnLine Id Rest<br>WLR_BT_ISDN30 Perm OG Bar      | ISDN30 Feature - Connected Line Identity Restriction<br>ISDN30 Feature - Permanent Outgoing Calls Barred   | Recurring<br>Recurring | £          | - 1                                     |                      |
| ISDN30 Features                      | WLR_BT_ISDN30 Perm IC Bar  |  | Recurring              | £          | - 1                                     |                      |
| ISDN30 Features                      | WLR_BT_ISDN30 20 Octet SubAdd                                    | ISDN30 Feature - 20 Octet Sub Addressing   | Recurring              | £          | - 1                                     | E 0.15               |
| ISDN30 Features                      | WLR_BT_ISDN30 Cust Forward                                       |  | Recurring              | £          | - 1                                     |                      |
| ISDN30 Features<br>ISDN30 Features   | WLR_BT_ISDN30 Call Deflect<br>WLR_BT_ISDN30 Pres No_Conn         | ISDN30 Feature - Call Deflection<br>ISDN30 Feature - Presentation Number (Connection)  | Recurring<br>One Off   | £<br>£ 44  | - 45                                    |                      |
| ISDN30 Features                      | WLR_BT_ISDN30 Pres No_Rent                                       | ISDN30 Feature - Presentation Number (Rental)  | Recurring              | £          | - 1                                     |                      |
| ISDN30 Features                      | WLR_BT_ISDN30 CNI 1Month/No                                      | ISDN30 Feature - Caller Redirect (CNI) - One Months Service Per number   | Recurring              | £          | - 1                                     |                      |
|                                      |  |  |                        |            |   |                      |
| ISDN30 Features<br>ISDN30 Features   | WLR_BT_ISDN30 CNI Quarter/No<br>WLR_BT_ISDN30 DDI CNI_Connect    | ISDN30 Feature - Caller Redirect (CNI) - Quarterly (or part thereof) Per Number<br>ISDN30 Feature - DDI Caller Redirect - (Connection Per Range) | Recurring<br>One Off   | £<br>£ 166 | .70                                     |                      |
|                                      |  | ISDN30 Feature - DDI Caller Redirect - (Rental is per consecutive 10 number DDI  |                        |            |   |                      |
| ISDN30 Features                      | WLR_BT_ISDN30 DDI CNI Rental                                     | block)   | Recurring              | £          | - 1                                     |                      |
| Directory                            | WLR_BT_Directory_Ord/Book  |  | Recurring              | £          | - 1                                     |                      |
| Directory<br>Directory               | WLR_BT_Directory_Bold/ Book<br>WLR BT Directory SuperBld/Book    | Directory Entry - In Bold Type - (Per Book)<br>Directory Entry - In Super Bold Type - (Per Book)   | Recurring<br>Recurring | £          |   |                      |
| Directory                            | WLR_BT_Directory Addl Word_Ord                                   | Directory Entry Additional Word - In Ordinary Type (Per Book)  | Recurring              | £          | - 1                                     |                      |
| Directory                            | WLR_BT_Directory Add Word_Bold                                   | Directory Entry Additional Word - In Bold Type (Per Book)  | Recurring              | £          | - [1                                    |                      |
| Directory                            | WLR_BT_Directory AddWord SBold                                   | Directory Entry Additional Word - In Super Bold Type (Per Book)  | Recurring              | £          | - 1                                     | E 3.10<br>E 1,013.95 |
| Directory<br>Directory               | WLR_BT_Directory_Ord_ALL<br>WLR_BT_Directory_Bold_ALL            | Directory Entry - In Ordinary Type - (All Books)<br>Directory Entry - In Bold Type - (All Books)   | Recurring<br>Recurring | £          |   | E 2,116.00           |
| Directory                            | WLR_BT_Directory SBold_ALL                                       | Directory Entry - In Super Bold Type - (All Books)   | Recurring              | £          |   | E 3,444.00           |
| Directory                            | WLR_BT_Directory +WordOrdAll                                     |  | Recurring              | £          | - 1                                     |                      |
| Directory                            | WLR_BT_Directory +WordBoldAll                                    |  | Recurring              | £          | - 1                                     |                      |
| Directory<br>Engineer Charges        | WLR_BT_Directory +WordSBoldAll<br>WLR BT WLR3 & LLU Asset Report | Directory Entry Additional Word - In Super Bold Type (All Books)<br>WLR3 and LLU Asset Report  | Recurring<br>Recurring | £<br>£     |   |                      |
| Engineer Charges                     | WLR_BT_Stdd Ch Visit Wkg Day                                     | Standard Chargeable Visit (Visit plus up to 1 hours work) - Working Day  | One Off                |            | .10                                     |                      |
|                                      |  | Standard Chargeable Visit (Visit plus up to 1 hours work) - All other times  |                        |            |   | _                    |
| Engineer Charges                     | WLR_BT_StdChgeVisit Other time                                   | except Sundays and Public / Bank Holidays<br>Standard Chargeable Visit (Visit plus up to 1 hours work) - Sundays and Public/                     | One Off                | £ 114      | .10                                     | E -                  |
| Engineer Charges                     | WLR BT StdChgeVisit Sun & PH                                     | Bank Holidays  | One Off                | £ 135      | .05                                     | E -                  |
| Engineer Charges                     | WLR_BT_StdChgeVisit Add Hr_WKG                                   | Standard Chargeable Visit (Additional Hours) - Working Day   | One Off                |            | .95                                     |                      |
|                                      |  | Standard Chargeable Visit (Additional Hours) - All other times except Sundays  |                        |            |   |                      |
| Engineer Charges                     | WLR_BT_StdChgeVisitAddHr_Other                                   | and Public / Bank Holidays<br>Standard Chargeable Visit (Additional Hours) - Sundays and Public/ Bank  | One Off                | £ 62       | .95                                     |                      |
| Engineer Charges                     | WLR_BT_StdChgeVisit Add Hr_Sun                                   | Holidays   | One Off                | £ 83       | .90                                     | E -                  |
|                                      |  | OOH Work Surcharge (Per Visit or Engineer Call Out) - All times except Sundays   |                        |            | Î                                       |                      |
| Engineer Charges                     | WLR_BT_OOH Surcharge VisitWeek                                   | and Public / Bank Holidays<br>OOH Work Surcharge (Per Visit or Engineer Call Out) - Sundays and Public/ Bank                                     | One Off                | £ 25       | .60                                     | E -                  |
| Engineer Charges                     | WLR_BT_OOH Surcharge visit Sun                                   | Holidays   | One Off                | £ 51       | .15                                     | £ -                  |
|                                      |  | OOH Work Surcharge (Per Hour) - All times except Sundays and Public / Bank   |                        |            |   |                      |
| Engineer Charges                     | WLR_BT_OOH Surcharge Hourweek                                    | Holidays   | One Off                |            | .60                                     |                      |
| Engineer Charges<br>Engineer Charges | WLR_BT_OOH Surcharge HourSun<br>WLR BT Internal Pack             | OOH Work Surcharge (Per Hour) - Sundays and Public/ Bank Holidays<br>Internal Pack (For internal work at a normal premises)                      | One Off<br>One Off     |            | .15                                     |                      |
| Engineer Charges                     | WLR BT External Pack   | External Pack (For external work at a normal premises)   | One Off                |            | .15                                     |                      |
| Engineer Charges                     | WLR_BT_Data ext kit  | Data ext kit (Associated with Broadband Health check)  | One Off                |            | .60                                     |                      |
| Engineer Charges                     | WLR_BT_Broadband micro filter                                    | Broadband micro filter   | One Off                |            | .15                                     |                      |
| Engineer Charges<br>Engineer Charges | WLR_BT_NTE8 (For ISDN2 use)<br>WLR BT Block Terminal 92A         | NTE8 (For ISDN2 use)<br>Block Terminal 92A (For Redcare use)   | One Off<br>One Off     |            | .90 i<br>.25 i                          |                      |
| Engineer Charges                     | WLR BT Int Ext Shift 1stLine                                     | Internal or External Shift (First Line)  | One Off                |            | .30                                     |                      |
| Engineer Charges                     | WLR_BT_Int_Ext Shift)Add_Line                                    | Internal or External Shift (Additional Line)   | One Off                | £ 47       | .15                                     | E -                  |
| Engineer Charges                     | WLR_BT_Int Shift Expte_PerAppt                                   | Internal Shift Expedite (Per Appointment)  | One Off                | £ 111      | .25                                     | E -                  |
| Engineer Charges                     | WLR_BT_Non-WLR Stdd Visit week                                   | Non-WLR - Standard Chargeable Visit (Visit plus up to 1 hours work) - Working<br>Day   | One Off                | £ 132      | .75                                     | £                    |
| Linginicer Cridiges                  | WEIL DI_ NON-WEIL Stau VISIL WEEK                                | Non-WLR - Standard Chargeable Visit (Visit plus up to 1 hours work) - All other  |                        | 132        | .,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, |                      |
| Engineer Charges                     | WLR_BT_Non-WLR Stdd VisitOther                                   | times except Sundays and Public / Bank Holidays  | One Off                | £ 165      | .90                                     | E -                  |
| Fasian C                             |  | Non-WLR - Standard Chargeable Visit (Visit plus up to 1 hours work) - Sundays  | 0 0//                  |            | 10                                      | -                    |
| Engineer Charges<br>Engineer Charges | WLR_BT_Non-WLR Stdd/Visit Sun<br>WLR_BT_Non-WLR Visit Add HrWk   | and Public/ Bank Holidays<br>Non-WLR - Standard Chargeable Visit (Additional Hours) - Working Day  | One Off<br>One Off     |            | .10<br>.40                              |                      |
|                                      |  | Non-WLR - Standard Chargeable Visit (Additional Hours) - All other times except  | \$                     |            |   |                      |
| Engineer Charges                     | WLR_BT_Non-WLR Visit AddHr Oth                                   | Sundays and Public / Bank Holidays   | One Off                | £ 95       | .10                                     | E -                  |
| Engineer Charana                     |  | Non-WLR - Standard Chargeable Visit (Additional Hours) - Sundays and Public/   | One Off                | E 122      | 75                                      | - · · · ·            |
| Engineer Charges                     | WLR_BT_Non-WLR Visit Add/HrSun                                   | Bank Holidays<br>Non-WLR - Supplimentary Charges (per Visit or Engineer Call Out) To carr out  | One Off                | £ 132      | .75                                     | -                    |
|                                      |  | work outside of Normal Working Hours - All times except Sundays and Public /   |                        |            |   |                      |
| Engineer Charges                     | WLR_BT_Non-WLR SuppOoHVisit wk                                   | Bank Holidays  | One Off                | £ 33       | .20                                     | £ -                  |
| Lingineer charges                    | •••••••••••••••••••••••••••••••••••••••                          |  |                        |            |   |                      |
| Lingineer charges                    |  | Non-WLR - Supplimentary Charges (per Visit or Engineer Call Out) To carr out   |                        |            |   |                      |

|                  |                                |  |           | - T |        | [ |       |
|------------------|--------------------------------|--|-----------|-----|--------|---|-------|
|                  |                                | Non-WLR - Supplimentary Charges (per Hour) To carr out work outside of     |           |     |        |   |       |
| Engineer Charges | WLR_BT_Non-WLR Supp OoH/Hr wk  | Normal Working Hours - All times except Sundays and Public / Bank Holidays | One Off   | £   | 33.20  | £ | -     |
|                  |                                | Non-WLR - Supplimentary Charges (per Hour) To carr out work outside of     |           |     |        |   |       |
| Engineer Charges | WLR_BT_Non-WLR Supp OoH/Hr Sun | Normal Working Hours - Sundays and Public/ Bank Holidays                   | One Off   | £   | 66.40  | £ | -     |
| Engineer Charges | WLR_BT_Survey Fee/Planning     | Survey Fee/ Planning Charge (Where Excess Charges Are Required)            | One Off   | £   | 271.70 | £ | -     |
| Misc             | WLR_BT_Non-ServedPrem_Survey   | Non-Served Premise - Excess Construction Survey Fee                        | One Off   | £   | 271.70 | £ | -     |
| Misc             | WLR_BT_Isolation Unit 3_Conn   | Line Isolation Unit 3 All types (Connection)                               | One Off   | £   | 100.00 | £ | -     |
| Misc             | WLR_BT_Isolation Unit 3_Rent   | Line Isolation Unit 3 All types (Rental)                                   | Recurring | £   | -      | £ | 6.70  |
| Misc             | WLR_BT_IsolationUnit 8_Wthdrwn | Line Isolation Unit 8 All types [Withdrawn From New Supply]                | Recurring | £   | -      | £ | 17.60 |
| Misc             | WLR_BT_IsolationUnit 9_Wthdrwn | Line Isolation Unit 9 All types [Withdrawn From New Supply]                | Recurring | £   | -      | £ | 22.70 |
| Misc             | WLR_BT_IsolationUnit10_Wthdrwn | Line Isolation Unit 10 All types [Withdrawn From New Supply]               | Recurring | £   | -      | £ | 17.60 |
| Misc             | WLR_BT_IsolationUnit 12 Conn   | Line Isolation Unit 12 All types (Connection)                              | One Off   | £   | 100.00 | £ | -     |
| Misc             | WLR_BT_Isolation Unit 12 Rent  | Line Isolation Unit 12 All types (Rental)                                  | Recurring | £   | -      | £ | 3.70  |
|                  |                                | Short Duration Lines Supplementary Charge Applicable to all WLR products   |           |     |        |   |       |
| Misc             | WLR_BT_Short Duration Supp WLR | except ISDN30  | One Off   | £   | 323.35 | £ | -     |
|                  |                                | Short Duration Lines Supplementary Charge Applicable to LLU MPF for use at |           |     |        | [ |       |
| Misc             | WLR_BT_Short Duration Supp LLU | Site Offices only  | One Off   | £   | 323.35 | £ | -     |
| Misc             | WLR_BT_Short Dur Supp ISDN30   | Short Duration Lines Supplementary Charge Applicable to Wholesale ISDN30   | One Off   | £   | 557.80 | £ | -     |
| Misc             | WLR_BT_Short Duration Survey   | Short Duration Lines Survey Fee  | One Off   | £   | 271.70 | £ | -     |